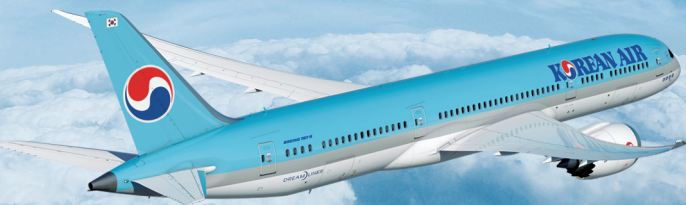


SKYPASS

Ever more excellence in flight:
the Dreamliner 787.



DREAMLINER
787

MEMBERSHIP GUIDE BOOK

WORLDWIDE EDITION

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General Conditions of SKYPASS

The SKYPASS general conditions are subject to all relevant laws and government regulations.

1. A membership account is given to each individual member. Only one account for each person will be accepted.
2. SKYPASS mileage or awards have no monetary value and subsequently may not be transferred, bartered, sold, or bequeathed except for the case specified in these General Conditions. Korean Air reserves the right to determine appropriate mileage and correct mileage credit discrepancies at its own discretion.
3. Mileage earned in Korean Air's SKYPASS program on or after July 1, 2008, is valid for a period of ten years and will expire if unredeemed. All mileage earned on or before June 30, 2008 will not expire. The ten year mileage validity period is based on the date flown on Korean Air and partner airlines. The validity period for Korean Air partners is based on the date posted to the member's account.
4. Korean Air reserves the right to manage inactive membership accounts, i.e. those with no accumulated mileage and no record of bonus redemption within the last 5 years. Members whose membership accounts were deactivated may continue to use the available benefits of the SKYPASS program, such as bonus award redemption by going through a verification process for re-activation.
5. In the event of loss or theft of SKYPASS membership card, the member must inform Korean Air immediately.
6. Korean Air reserves the rights to exclude the member from the program, to cancel membership account, or to invalidate accrued mileage or awards in case a member or representative is found to fabricate documents, to make a false statement, or to violate the terms and conditions. The members and representatives may not be allowed to enroll in SKYPASS program.
7. Korean Air reserves the rights to demand compensation for cash equal to published fare and to take legal actions if necessary in case members or representatives abuse the awards.
8. Korean Air reserves the right to change the SKYPASS program rules, regulations, terms, conditions, travel awards, mileage award levels and special offers in whole or in part, at any time with or without notice*, even though such changes may affect the value of the mileage already accumulated. Korean Air may, among other things :
 - (i) withdraw, limit, modify, or cancel any award ;
 - (ii) change program mileage levels, conditions of participation, rules for earning, redeeming, retaining or forfeiting mileage credit, or rules for the use of travel awards ;
 - (iii) add an unlimited number of blackout dates ; or
 - (iv) limit the number of seats available for award travel (including, but not limited to, allocating no seats on certain flights) or otherwise restrict the continued availability of travel awards or special offers.

*Europe : "at any time with reasonable notice as appropriate in the circumstances."

9. Information provided by members shall be used to operate SKYPASS program. It is protected against unauthorized access and will not be released to outside companies or entities without members' consent. Korean Air usually shares members' information with SKYPASS partners. In accordance with Korean laws and personal information security policy of Korean Air, all information should be protected under the responsibility of Managing Vice President of Passenger Marketing Department who is in charge of managing personal information.
10. Any protests or objection to mileage accrual and use of awards should be made within one year after the date of boarding or the date of award authorization. The benefits and regulations may differ according to regions where members are enrolled.
11. The SKYPASS general conditions are subject to all relevant laws and government regulations.

For more information,
Please Contact us on Korean Air website(www.koreanair.com).

If you are residing in Korea, Japan, North America and Europe, Please Check Terms & Conditions for each region by visiting Korean Air website at www.koreanair.com

* **The Membership Guide Book shall follow all relevant laws and government regulations.**

SKYPASS Program

SKYPASS is Korean Air's frequent flyer program that was established to provide valued customers with travel awards and special benefits. SKYPASS members may take advantage of these awards and benefits by redeeming miles accumulated through using services offered by Korean Air and its various partners.

How to Join

- You can enroll in the SKYPASS program via our website at www.koreanair.com or by visiting a Korean Air office near you.
- For information on SKYPASS credit cards, please visit the websites of participating credit card companies.
- Korean Air does not issue tangible plastic cards at the time of registration.
- You can use your SKYPASS by retrieving your 'Mobile SKYPASS Card' through the application or mobile website (m.koreanair.com). (However, when you become an Elite SKYPASS member (Morning Calm Club, Morning Calm Premium, Million Miler), a tangible, plastic membership card will be sent to your mailing address for you to take advantage of Korean Air and SkyTeam Elite Benefits.)
- For temporary use, the SKYPASS image card can be printed via the internet. (www.koreanair.com) - [My Dashboard] - [My Profile] - [Print SKYPASS Member Card]

Smart Phone Mobile Card

Search "Korean Air" at the App Store and Android Market to download the app. You can use your SKYPASS mobile card in your smartphone application or mobile website (m.koreanair.com) as your membership card.



SkyPriority



SkyPriority is an exclusive airport service for Elite SkyTeam members, offering fast and convenient priority service at every step of your journey, from check-in and baggage drop-off to boarding.

Eligibility

Korean Air passengers Flying First Class or Prestige Class Million Miler Club and Morning Calm Premium Club members Elite Plus members of SkyTeam Alliance (based on day of flight)

SkyPriority Benefits

- Exclusive check-in counter
- Priority baggage drop-off
- Priority boarding
- Priority baggage handling
- Dedicated lines for security checkpoints and immigrations*
- Priority service at airport ticket counters and transfer counters* (* Service not available at all airports)

- ※ Certain SkyPriority benefits may be restricted due to airport conditions or Alliance members.
- ※ SkyPriority Service is due to expand throughout all airports in which SkyTeam Alliance members operate.

Korean Air Elite Program

We recognize and reward our loyal members through Elite membership levels and benefits. Elite Member status is determined according to the accumulated mileage. Morning Calm Club, Morning Calm Premium Club and Million Miler Club members can enjoy a variety of Elite member privileges.

	Morning Calm Club	Morning Calm Premium Club	Million Miler Club
Eligibility	50,000 or more flown miles on Korean Air or 40 qualifying flights ¹⁾ on Korean Air or 50,000 or more miles on Korean Air and SKYPASS partners combined (at least 30,000 flown miles on Korean Air)	500,000 or more flown miles on Korean Air and / or other SkyTeam ²⁾ partner airlines (excludes miles earned with non-SkyTeam partner airlines and other partner companies)	1,000,000 or more flown miles on Korean Air and / or other SkyTeam ²⁾ partner airlines (excludes miles earned with non-SkyTeam partner airlines and other partner companies)
Exclusive Check-in	Morning Calm Counter ³⁾	Million Miler / Morning Calm Premium Counter ⁴⁾	
Lounge Benefits (Prestige Class Lounge)	Access to lounges operated by Korean Air up to 4 times	0 ⁵⁾	0 ⁵⁾
Additional Baggage Allowance ⁶⁾	Additional 1 Piece Weight for 1 piece follows the cabin classes : - Economy 23kg(50lbs) - First and Prestige 32kg(70lbs) *When flying on routes to/from the Americas in Economy class, additional free baggage is not allowed.	Additional 1 Piece Weight for 1 piece follows the cabin classes : - Economy 23kg(50lbs) - First and Prestige 32kg(70lbs)	Additional 1 Piece A maximum weight of 32kg
Priority Baggage Handling (when traveling on Korean Air)	0	0	0
Off-peak mileage redemption for award travel during peak season (endorsed award excluded)	X	0	0
Exemption for reissue charge of bonus ticket	X	0	0
SkyTeam Elite Member Status	Elite	Elite Plus	Elite Plus
Priority Reservation Waitlist (applicable to same booking class)	0	0	0
Exclusive Hotline Service	X	X	0 (Language : Korean)
Gift Offer	X	X	0

¹⁾ One Korean domestic flight is counted as half a qualifying flight. Any travel on non-mileage accruing tickets does not count as a qualifying segment.

²⁾ SkyTeam airlines : Aeroflot, Aerolineas Argentinas, Aeromexico, Air Europa, Air France, Alitalia, China Airlines, China Eastern Airlines, China Southern Airlines, Czech Airlines, Delta Air Lines, Garuda Indonesia, Kenya Airways, KLM Royal Dutch Airlines, Korean Air, Middle East Airlines, Saudia Airlines, TAROM Romanian Air Transport, Vietnam Airlines, Xiamen Airlines.

³⁾ Please use the SkyPriority counter if the Morning Calm counter is closed.

⁴⁾ Please use the First Class counter if the Million Miler/Morning Calm Premium counter is closed.

⁵⁾ * One other passenger who is traveling with Korean Air may accompany you.

* Passengers flying Prestige Class may use the Miller Club lounge at Incheon Airport and may use the First Class lounge at all other airports that operate KAL First Class lounge.

⁶⁾ In case of weight system, additional 10kg of baggage allowance for Morning Calm Club, additional 20kg for Morning Calm Premium Club, and 30kg for Million Miler Club.

- Please present your membership card to receive elite benefits of Korean Air or SkyTeam.
- Certain privileges, such as additional baggage allowance, may be limited for travel on codeshare flights operated by partner airlines or connections to non-Korean Air flights.
- Elite member privileges are limited for travel on codeshare flights booked under non-Korean Air flight numbers, although the flights may be operated by Korean Air.

Conditions for Maintaining a Morning Calm Club Membership

To extend your membership for additional 2 years, simply fulfill any one of the following during your current membership period.

- Accumulate 30,000 or more flown miles on Korean Air
- Fly 20 more qualifying segments* on Korean Air
- Accumulate a combined 30,000 or more flown miles with Korean Air and partner companies, provided that at least 20,000 miles or 15 qualifying flight segments* are on Korean Air
- * One Korean domestic flight is counted as half a qualifying flight. Any travel on non-mileage accruing tickets does not count as a qualifying segment.

Note

- If you fail to fulfill any one of these criteria, your membership will revert back to base status. If, however, you do fulfill at least one of these conditions within a 2-year time frame, your membership will again be elevated to Morning Calm Club status.
- The miles to maintain or reacquire Morning Calm status are recalculated as of the date of your membership renewal.

Morning Calm Club Lounge Benefit Information












- Morning Calm Club members are entitled to access KAL Prestige Class Lounges operated by Korean Air only, up to four times during their two-year membership period. (Such benefit is only applicable during membership period.)
- Lounge access is available on the day of the travel and may be subject to lounge availability. (Travel must be on a Korean Air flight and the ticket must have been issued with a Korean Air flight number. Lounge access is not available if travel is on a SkyTeam airline or other partner airline.)
- Morning Calm Club members may invite accompanying passenger(s) traveling on a Korean Air flight. Each lounge access per passenger will count as one usage.

KAL Lounges

- Korea : Seoul / Incheon, Seoul / Gimpo, Busan, Daegu, Gwangju, Jeju
- Japan : Fukuoka, Nagoya, Osaka, Tokyo / Narita
- America : Los Angeles, New York, Honolulu
- * Lounge access may be subject to change without notice.

SkyTeam Elite Benefits

- Aeroflot, Aerolineas Argentinas, Aeromexico, Air Europa, Air France, Alitalia, China Airlines, China Eastern Airlines, China Southern Airlines, Czech Airlines, Delta Air Lines, Garuda Indonesia, Kenya Airways, KLM Royal Dutch Airlines, Korean Air, Middle East Airlines, Saudia Airlines, TAROM Romanian Air Transport, Vietnam Airlines, and Xiamen Airlines provide additional benefits for Elite members.
- Morning Calm Club members are eligible for SkyTeam Elite membership, and Morning Calm Premium Club and Million Miler Club members are eligible for SkyTeam Elite Plus membership.
- * Please mention your membership status at the time of reservation, and present your membership card at the time of check-in.

Benefits	Elite	Elite Plus
Guaranteed Economy Class reservation upon purchasing full-fare tickets		 ¹⁾
Priority baggage handling		
Lounge access		 ²⁾
Priority reservation waiting list		
Priority airport stand-by	 ³⁾	
Priority check-in ⁴⁾		
Preferred seating ⁵⁾		
Extra free baggage allowance ⁶⁾		
Priority boarding		

¹⁾ - Full-fare tickets are designated with Y, YO2, YD, and Y2 as the fare basis.

- Request must be made in advance at least 24 hours prior to departure.

- For Korean Air/Air France, this applies to long-haul flights only (flights that are over 6 hours for Korean Air).

²⁾ Elite Plus members traveling in any class of service on international SkyTeam flights have access to member airlines' lounges, with up to one guest (also traveling on an international SkyTeam flight). Restrictions may apply when using codeshare flights operated by non-SkyTeam airlines.

³⁾ For Korean Air, only applicable for Elite Plus members.

⁴⁾ In the case of Korean Air, Elite Plus members can use Prestige Class counter, and Elite members can use Morning Calm counter.

⁵⁾ This service is available to passengers with purchased economy class tickets or First/Prestige class reservations within 361 days of the departure date. (Benefits may differ according to ticket fare.)

⁶⁾ When traveling Korean Air, Elite and Elite Plus members are entitled to one extra piece of luggage on all routes except transpacific routes for Elite members traveling Economy Class. For other Sky Team members, Elite Plus members are entitled to extra 20kg(44pounds) or one piece of luggage. Elite members may be entitled to 10kg (22pound) or one additional piece of luggage. Restrictions may be applied to certain airlines or itineraries. Please contact the operating airlines for more information.

Earning Miles

- SKYPASS members can earn miles on Korean Air flights as well as flights on Airline Partners.
- SKYPASS members can earn miles simply by using services offered by SKYPASS partners (car rentals, hotels, credit cards, and other partners).
- To begin earning miles, you are required to enroll in the SKYPASS program first.
- To prevent potential omission of mileage credit, ensure that the English spelling of your name of the ticket is identical to that registered on your SKYPASS membership account.

How to Accumulate Miles

Korean Air and Airline Partners


- Please provide your SKYPASS membership number when making reservations or purchasing tickets, and present your SKYPASS membership card at the time of airport check-in.
- Your flown miles will automatically accrue on your account once you arrive at your destination. (For flights on partner airlines, it may take up to 3-14 working days from the date of travel.)
- For any missing mileage, you may request credit within one year from the date of travel. You may submit your request via Korean Air website or submit the [ticket receipt](#) and [boarding pass](#) to any Korean Air office. Upon verification, your account will be adjusted accordingly. (Please retain your ticket receipt and boarding pass until you have confirmed mileage credit on your account.)
- SKYPASS mileage cannot be earned for booking classes that are not included in the accrual chart.
- Miles earned on Korean Air or partner airlines after July 1, 2008 are valid for 10 years from the date of the travel and can be used until December 31 (Based on KST) of the 10th year.
Miles that have not been used within the validity date are due to expire.
Miles earned on or before June 30, 2008 will not expire.
- Mileage accrual begins from the date of enrollment in the SKYPASS program; any flights taken prior to the enrollment are not eligible for accrual.
- Mileage will not be credited for flights on complimentary tickets, award tickets, discounted tickets (including Infant tickets), or any other special discount tickets.
- Mileage may be credited to only one frequent flyer program regardless of a member's enrollment in multiple programs offered by various partner airlines.
- Mileage accrued on a frequent flyer account of one airline cannot be transferred to an account of another airline.
- Mileage accrual with Korean Air and / or partner airlines is based on the actual distance traveled and the class of purchased seat.
- Mileage will not be credited for travel via chartered flights on partner airlines as well as rail and sea travel. Also, when using partner airlines' code share flights, mileage accrual conditions may vary according to the standards of the actual operating carrier.

Marketing Carrier	Operating Carrier	Mileage Accrual
Aerolineas Argentinas / Aeroflot / Aeromexico / Air Europa / Air France / Alitalia / China Airlines / China Eastern Airlines / China Southern Airlines / Czech Airlines / Delta Air Lines / Garuda Indonesia / Kenya Airways / KLM Royal Dutch Airlines / Middle East Airlines / Saudia Airlines / TAROM Romanian Air Transport / Vietnam Airlines / Xiamen Airlines	SkyTeam	Accrual
Alaska Airlines / Emirates / Etihad Airways / Hawaiian Airlines / GOL Linhas Aéreas Intelligentes / Jet Airways	Non-SkyTeam	No Accrual
	Korean Air	Accrual
	Non-Korean Air	No Accrual




Accrual Ratio of Flown Mileage to Classes








- The following table is applicable as of October 1, 2018 Retroactive mileage requests will be credited based on the boarding date.
- For more information, please visit our website at www.koreanair.com.
- Award tickets and free promotion tickets do not earn miles.

Korean Air


Airline	Cabin Class	Booking Class		Accrual Rates
		Domestic within Korea	International	
	First Class	-	P	200%
		-	F	165%
		-	A (Except for Upgrade Bonus)	No accrual
	Prestige Class	-	J	135%
		C, D	C, D, I, R	125%
		Z	Z	100%
		O	O	No accrual
	Economy	W, Y, B, M, S, H, E	W, Y, B, M, S, H, E, K, L, U	100%
		G	G	80%
		Q, T	Q, N, T	70%
		K, L, N, U, V, X	X, V	No accrual








SkyTeam

Airline	Cabin Class & Booking Class	Accrual Rates	
	Business Class	J, C, D	125%
		I, Z	100%
	Economy Class	W, S, A, Y, B	100%
		M, U, K, H, L	75%
		Q, T, E, N	50%
	O, X, F, G, V, P, R	No Accrual	
	Business & Club Economy Class	J, C, D, I, W, S	125%
	Economy Class	Y, B, M, U, K, H, L, Q	100%
		T, E, N, V, A, R, G	50%
		O, F, Z, X, P	No Accrual
	Business Class	J, C, D	125%
		I	100%
	Economy Class	Y, B, M, U, T, Q, L, K, H	100%
		E, N	50%
		F, Z, O, A, P, S, R, V, W, G, X	No Accrual

Airline	Cabin Class & Booking Class	Accrual Rates		
	Business Class	J, C, D	125%	
		I	100%	
	Economy Class	Y, B, M, L, E, K, V, H	100%	
		S, R, U, T, Q	50%	
		P, A, N	25%	
		O, X, W, G, F, Z	No Accrual	
 Until Oct 31, 2017 (Based on Boarding Date)	First Class	P, F	165%	
	Business Class	J, C, D, I, Z	125%	
	Economy Class	W, S	125%	
		A, Y, B, M, U	100%	
		K	75%	
		H, L, Q	50%	
		T, E, N, G, R	25%	
			X, V, O	No Accrual
	 As of Nov 1, 2017 (Based on Boarding Date)	First Class	P, F	165%
		Business Class	J, C, D, I, Z	125%
Economy Class		W, S	125%	
		A, Y, B, M	100%	
		K, U	75%	
		H, L, Q	50%	
		T, E, N, G, R	25%	
		X, V, O	No Accrual	
		Business Class	J, C, D, I, E	125%
		Economy Class	P, A, Y, B, M, H, K, V, T	100%
	N, S, Q, X		50%	
		O, L, G, R, W, U, Z	No Accrual	
 Incl. some eligible Mandarin Airlines Flights Until Aug 31, 2018 (Based on Boarding Date)	First Class	F	150%	
	Business Class	J	130%	
		C	125%	
		D	115%	
	Economy Class	W, U	115%	
		E, Y, B, M	100%	
		T	80%	
		A, K, V, R, Q, H, N, I, L, X, G, O, S, Z, P	No Accrual	
 Incl. some eligible Mandarin Airlines Flights As of Sep 1, 2018 (Based on Boarding Date)	First Class	F	150%	
	Business Class	J	130%	
		C	125%	
		D	115%	
		W, U	115%	
	Economy Class	A, E, Y, B, M	100%	
		T	80%	
			K, V, R, Q, H, N, I, L, X, G, O, S, Z, P	No Accrual
	 Incl. Shanghai Airlines Flights Until Oct 28, 2017 (Based on Boarding Date)	First Class	P(Int'l Flights), U, F	150%
			P(China Domestic Flights)	100%
Business Class		J, C, D, I	130%	
		W	110%	
Economy Class		Y, B, M, E, H	100%	
		K, L, N, R, S, V	50%	
		T	30%	
				G, Z, Q, X, A, O

Airline	Cabin Class & Booking Class	Accrual Rates		
 Incl. Shanghai Airlines Flights As of Oct 29, 2017 (Based on Boarding Date)	First Class	P(Int'l Flights), U, F	150%	
		P(China Domestic Flights)	100%	
	Business Class	J, C, D, I, Q	130%	
		W	110%	
	Economy Class	Y, B, M, E, H	100%	
		K, L, N, R, S, V	50%	
		T	30%	
				G, Z, X, A, O
		First Class	F	150%
		Business Class	J, C, D	130%
I			100%	
Economy Class		W	110%	
		Y, P, B, M, H, K	100%	
		A, U, L, E, Q, S	40%	
		F(Award), V, Z, T, N, R, G, O, X	No Accrual	
	Business Class	J, C, D	125%	
	Economy Class	I, Y, M, B, H, K	100%	
		T	80%	
		L, X, Q, U, A, G	50%	
		V, N, S, W, O, E, Z, R	Non Accrual	
 Until April 30, 2018 (Based on Boarding Date)	First Class	F, P, A, G	100%	
	Business Class	J, C, D, I, Z	100%	
	Economy Class	Y, B	100%	
		M, S, H	75%	
		Q, K	50%	
			N, O, R, E, V, W, X, L, U, T	No Accrual






Airline	Cabin Class	Booking Class		Accrual Rates	
		International	Domestic / U.S.-Canada		
 As of May 1, 2018 (Based on Boarding Date)	First Class	F	-	200%	
		-	F, P	135%	
		-	A, G	125%	
	Business Class	J	J	135%	
		C, D, I, Z	C, D, I, Z	125%	
	Economy Class	P, W	W	110%	
		A, G, Y, B, M, H, Q, K, L, U	Y, B, M, H, Q, K, L, U	100%	
		T, X, V, E	T, X, V, E	70%	
				N, O, R, S	No Accrual

Airline	Cabin Class & Booking Class	Accrual Rates	
 Garuda Indonesia	Korea-Indonesia Routes	F (First Class)	150%
		J (Business Class)	135%
		C (Business Class)	125%
		Y, B (Economy Class)	100%
		M, K, N, Q (Economy Class)	50%
		T, D, A, I, V, H, S, G, E, U, Z, L, R, X, O	No Accrual
	Other Routes	F, A (First Class)	150%
		J (Business Class)	135%
		C, D, I (Business Class)	125%
		Y, B (Economy Class)	100%
	M, K, N, Q, T (Economy Class)	50%	
	V, H, S, G, E, U, Z, L, R, X, O	No Accrual	
 Kenya Airways	Business Class	C, I, D, J, Z	125%
	Economy Class	Y, B, M, U, K, H, L, Q, E, N, R, T	100%
		V, G	50%
		O, X	No Accrual
 KLM Until Oct 31, 2017 (Based on Boarding Date)	Business Class	J, C, D, I, Z	125%
	Economy Class	Y, B, M, U	100%
		K, W	75%
		H, L, Q, S, A	50%
		T, E, N, G, R	25%
		P, F, X, V, O	No Accrual
 KLM As of Nov 1, 2017 (Based on Boarding Date)	Business Class	J, C, D, I, Z	125%
	Economy Class	Y, B, M	100%
		K, W, U, P, F	75%
		H, L, Q, S, A	50%
		T, E, N, G, R	20%
		X, V, O	No Accrual
 MEA	Business Class	J, C, D, I, Z	200%
	Economy Class	Y, B	125%
		M, U, K, H, L, Q, T, N	100%
		R, V	50%
	A, W, S, G, E, X, O	No Accrual	
 SAUDIA	First Class	F, P	200%
		A	165%
	Business Class	J	135%
		C, D, I	125%
	Economy Class	Y	100%
		Q, E, B, M, K, H, T	75%
		U, L, N, V, G	50%
	S, Z, R, W, O, X	No Accrual	
 JAROM	Business Class	J, C, D, I	125%
	Economy Class	Y, B, M, U, K, R, H, G	100%
		L, Q, N, T, V, S, E	50%
		X, O, W	No Accrual

Airline	Cabin Class & Booking Class	Accrual Rates	
 Vietnam Airlines Until Nov 30, 2017 (Based on Boarding Date)	Business Class	J, C	135%
		D	125%
	Economy Class	W, Z, Y, M	100%
		B(Int'l Flights), S, H, K, L	75%
	B(Vietnam Domestic Flights), Q	50%	
	O, A, N, R, T, E, P, I, X, V, U, G, F	No Accrual	
 Vietnam Airlines As of Dec 1, 2017 Until Aug 31, 2018 (Based on Boarding Date)	Business Class	J, C	135%
		D, I	125%
	Economy Class	W, Z, Y, M, U, S	100%
		B(Int'l Flights), H, K, L	75%
	B(Vietnam Domestic Flights), Q	50%	
	O, A, N, R, T, E, P, X, V, G, F	No Accrual	
 Vietnam Airlines As of Sep 1, 2018 (Based on Boarding Date)	Business Class	J, C	135%
		D, I	125%
	Economy Class	W, Z, Y, M, U, S, B	100%
		H, K, L	65%
	Q	50%	
	O, A, N, R, T, E, P, X, V, G, F	No Accrual	
 XIAMENAIR	First Class	F, A	150%
	Business Class	J	150%
		C, D, I	125%
	Economy Class	Y, B, H	100%
		M, L	50%
		P, K, N, Q, V, O, W, T, R, U, G, S, Z, X, E	No Accrual

Other Airlines

Airline	Cabin Class & Booking Class	Accrual Rates	
 Alaska AIRLINES	First Class	F, P	150%
		U	100%
	Economy Class	Y, S, B, M, H, Q, L, V, K	100%
		G, T, R	50%
	A, W	No Accrual	
 American Airlines Incheon-Dallas Routes (Other routes not applicable for miles accrual) As of Aug 17, 2017 (Based on Boarding Date)	First Class	A, F	150%
	Business Class	D, I, J, R	150%
	Economy Class	P, Y, B, W, H, K, M, L, V, G, Q, N, O, S	100%
			C, E, T, U, X, Z
 Emirates Until Jul 31, 2017 (Based on Boarding Date)	First Class	F, A, P	150%
	Business Class	J, C, I, O	125%
	Economy Class	Y	100%
			Z, D, N, E, W, M, B, U, K, Q, L, T, X, V, G, H, R, S

Airline	Cabin Class & Booking Class		Accrual Rates
 As of Aug 1, 2017 (Based on Boarding Date)	First Class	F, A	150%
	Business Class	J, C, I, O, P	125%
	Economy Class	Y	100%
		Z, D, N, E, W, M, B, U, K, Q, L, T, X, V, G, H, R, S	No Accrual
 As of March 1, 2016 (Based on Boarding Date)	First Class	P	200%
		A, F, R	180%
	Business Class	J, C	135%
		W, D	125%
		Z	115%
		Y, H, B	100%
	Economy Class	M, K, Q, L	75%
		V, U, G	50%
		E, T	25%
		I, N, O, S, X	No Accrual
 As of March 1, 2016 (Based on Boarding Date)	First Class	F	200%
		A	150%
	Business Class	C	135%
		J, Z, I, P	125%
	Economy Class	Y, M, T, U	100%
		N, L, Q, S	50%
	K, V, W, O, H, B, E, G, X, D, R	No Accrual	
 As of August 25, 2015 (Based on Boarding Date)	Korea-Hawaii Routes	Business Class (J, P, C)	150%
		Business Class (A)	100%
		Economy Class (Y, W, X, Q)	100%
		V, B, S, N, M, I, H, G, K, L	No Accrual
	Int'l & Hawaii-South Pacific Routes	Business Class (J, P, C)	150%
		Business Class (A)	100%
		Economy Class (Y, W, X, Q, V, B, S, N, M)	100%
	Hawaii-Continental U.S. Routes	Economy Class (I, H, G, K, L)	50%
		First Class (F, P, C)	150%
		First Class (A)	100%
		Economy Class (Y, W, X, Q, V, B, S, N, M)	100%
	Hawaii Interisland Routes	Economy Class (I, H, G, K, L)	50%
First Class (F, P, C)		150%	
First Class (A)		100%	
All Routes	Economy Class (Y, W, X, Q, V, B, S, N, M, I, H, G, K, L)	100%	
	D, R, E, U, T, Z, O	No Accrual	
 As of August 25, 2015 (Based on Boarding Date)	Economy Comfort Class	C, D	150%
	Economy Class	Y, S, K, M, H, Q, L, V	125%
		T, J, F, B, W, P, E, U, N, A	100%
	G, Z, X, I, R, O	No Accrual	

Korean Air Mileage Accrual Chart

(Unit : miles / Economy class one way trip by an adult)

Korea Domestic Routes

Route	Miles	Route	Miles
Gimpo / Incheon - Busan(Gimhae)	215	Jeju - Cheongju	227
Gimpo / Incheon - Jeju	276	Jeju - Daegu	203
Gimpo - Jinju(Sacheon)	188	Jeju - Gunsan	164
Gimpo - Pohang	188	Jeju - Gwangju	111
Gimpo - Ulsan	203	Jeju - Jinju(Sacheon)	139
Gimpo - Yeosu(Suncheon)	194	Jeju - Ulsan	214
Incheon - Daegu	159	Jeju - Wonju	282
Jeju - Busan(Gimhae)	186	Jeju - Yeosu(Suncheon)	109

Japan Routes

Route	Miles	Route	Miles
Incheon - Aomori	791	Incheon - Sapporo	870
Incheon - Fukuoka	347	Incheon / Gimpo - Tokyo (Haneda / Narita)	758
Incheon - Kagoshima	459	Busan - Fukuoka	133
Incheon - Komatsu	547	Busan - Nagoya	435
Incheon - Nagoya	598	Busan - Osaka	352
Incheon - Niigata	684	Busan - Sapporo	854
Incheon - Oita	401	Busan - Tokyo(Narita)	618
Incheon - Okayama	457	Jeju - Tokyo(Narita)	784
Incheon - Okinawa	785	Jeju - Osaka	507
Incheon / Gimpo - Osaka	525		

Southwest Asia Routes

Route	Miles	Route	Miles
Incheon - Colombo	3,594	Incheon - Mumbai	3,457
Incheon - Delhi	2,900	Incheon - Tashkent	3,013
Incheon - Kathmandu	2,474	Colombo - Male	484
Incheon - Male	4,056		

China / Northeast Asia / Mongolia Routes

Route	Miles	Route	Miles
Incheon / Gimpo - Beijing	568	Incheon - Wuhan	855
Incheon - Changsha	1,019	Incheon - Xiamen	1,032
Incheon - Dalian	293	Incheon - Xi'an	1,020
Incheon - Guangzhou	1,269	Incheon - Yanji	386
Incheon - Guiyang	1,396	Incheon - Zhengzhou	744
Incheon - Hefei	667	Busan - Beijing	765
Incheon - Hong Kong	1,295	Busan - Hong Kong	1,278
Incheon - Jinan	539	Busan - Nanjing	690
Incheon - Kunming	1,648	Busan - Qingdao	500
Incheon - Mudanjiang	512	Busan - Shanghai	518

Route	Miles	Route	Miles
Incheon - Nanning	1,487	Cheongju - Hangzhou	609
Incheon - Qingdao	363	Daegu - Shenyang	492
Incheon - Shanghai (Gimpo - Hongqiao)	525	Jeju - Beijing	712
Incheon - Shenyang	338	Jeju - Guiyang	1,293
Incheon - Shenzhen	1,281	Incheon - Irkutsk	1,484
Incheon - Tianjin	515	Incheon - Taipei	914
Incheon - Turxi	721	Incheon - Ulaanbaatar	1,226
Incheon - Urumqi	2,097	Incheon - Vladivostok	476
Incheon - Weihai	249	Busan - Taipei	837

Oceania Routes

Route	Miles	Route	Miles
Incheon - Auckland	5,998	Incheon - Nadi	5,048
Incheon - Brisbane	4,804	Incheon - Sydney	5,184

- Chart applies to Korean Air's regular and public charter flights operated by Korean Air.
- Chart is subject to change in accordance with any revision of flown miles by International Air Transport Association.
- Mileage is accrued by departure and arrival cities.
(ex. KE001 Incheon - Honolulu: Incheon - Honolulu (o) Incheon -Narita- Honolulu (x))
- When flying on a partner airline, the mileage accumulation policy of each airline is applied.
- For code share flights serviced by a Korean Air partner carrier, mileage is only accrued if the ticket was issued on Korean Air flight number. (e.g. KE5901)

Southeast Asia / Guam Routes

Route	Miles	Route	Miles
Incheon - Bangkok	2,286	Incheon - Nha Trang	2,053
Incheon - Cebu	1,887	Incheon - Palau	2,141
Incheon - Chiang Mai	2,109	Incheon - Phnom Penh	2,244
Incheon - Da Nang	1,861	Incheon - Phuket	2,693
Incheon - Denpasar Bali	3,282	Incheon - Singapore	2,883
Incheon - Hanoi	1,684	Incheon - Yangon	2,335
Incheon - Ho Chi Minh City	2,223	Busan - Bangkok	2,304
Incheon - Jakarta	3,281	Busan - Guam	1,789
Incheon - Kuala Lumpur	2,867	Incheon - Guam	2,003
Incheon - Manila	1,627		

Non-airline Partners

Car Rentals



- Be sure to check terms and conditions when making reservations. Mileage accrual may be unavailable according to regions, branches, etc.
- Always provide your SKYPASS membership number when making reservations, then show your membership card when you pick up your vehicle.
- Mileages will be credited to a SKYPASS account of the driver (renter) listed in your booking.
- Mileages will be credited to your account 2-4 weeks from the date of service. To ensure you received proper credit, please keep your receipt or voucher.
- If you hire a driver, no mileage accrual will apply.
- If mileages are not credited properly to your account, please contact your service provider within 180 days from the date you picked up the vehicle.
- For more details, please contact the specific car rental company.






America Routes

Route	Miles	Route	Miles
Incheon - Atlanta	7,132	Incheon - New York	6,879
Incheon - Chicago	6,538	Incheon - San Francisco	5,636
Incheon - Dallas	6,824	Incheon - Seattle	5,196
Incheon - Honolulu	4,560	Incheon - Toronto	6,602
Incheon - Houston	7,054	Incheon - Vancouver	5,088
Incheon - Las Vegas	6,009	Incheon - Washington D.C	6,944
Incheon - Los Angeles	5,973	Tokyo - Honolulu	3,831

Europe / Middle East Routes

Route	Miles	Route	Miles
Incheon - Amsterdam	5,439	Incheon - Paris	5,626
Incheon - Barcelona	5,974	Incheon - Prague	5,134
Incheon - Dubai	4,203	Incheon - Rome	5,579
Incheon - Frankfurt	5,360	Incheon - Saint Petersburg	4,492
Incheon - Istanbul	5,185	Incheon - Tel Aviv	5,003
Incheon - London	5,652	Incheon - Vienna	5,131
Incheon - Madrid	6,227	Incheon - Zagreb	5,260
Incheon - Milan	5,509	Incheon - Zurich	5,456
Incheon - Moscow	4,096		

Partners	Details	Contact
 한진렌터카 Hanjin Rent-A-Car (Only in Jeju)	Earn 100 miles per 24 hours (Limit of 1,000 total miles for consecutive days of usage)	1588-1717 rentacar.hanjin.co.kr
 AVIS AJRentacar	<ul style="list-style-type: none"> • Earn Miles • 100 miles per 24 hours (Limit of 1,000 total miles for consecutive days of usage) • Discount Rates : 30 ~ 40% • Higher discount rates apply only to Morning Calm, Morning Calm Premium, and Million Miler Club members. ※ AWD number SKYPASS Member : o568200 Morning Calm Club : o568400 Morning Calm Premium Club : o568500 Million Miler Club : o568600	1544-1600 www.ajrentacar.co.kr www.avis.com

Partners	Details	Contact
	<ul style="list-style-type: none"> • Earn Miles - 100 miles per 24 hours(*) (Limit of 1,000 total miles for consecutive days of usage) * For every extra rental of 12-24hours after the initial 24 hour rental, additional 100 miles will be accrued (ex.) 24 hours rental : 100miles in total 36~48 hours rental : 200miles in total 60~72 hours rental : 300miles in total • Discount Rates - SKYPASS : 30% off - Morning Calm Club, Morning Calm Premium Club, Million Miler Club : 35% 	<p>1588-1230 www.lotterentacar.net</p>
	<ul style="list-style-type: none"> • Earn Miles Earn 500 miles per qualifying rental (250 miles in some Asian Countries(+)) Earn 250 miles for commercial contract rates • Discount Rates Overseas Rental : 10% off Hertz affordable rates Plus special offers for all members. * Asian Countries : Brunei, China (including Hong Kong), Malaysia, Pakistan, Philippine, Singapore, Sri Lanka, Thailand * Rentals in Korea is based on Lotte Rental T&Cs. ※ CDP number SKYPASS Member : 205553 Morning Calm Club : 205551 Morning Calm Premium Club : 183176 Million Miler Club : 377721 	<p>1600-2288 www.hertz.co.kr/skypass www.hertz.com/skypass</p>
	<ul style="list-style-type: none"> • Earn Miles Earn 500 miles per qualifying rental Earn 250 miles for commercial contract rates • Discount Rates Rental in Europe : 20% ~ 25% discount Rental in all other regions : up to 20% ~ 25% discount Higher discount rates apply only to Morning Calm, Morning Calm Premium, and Million Miler Club members. * Rentals in Korea is based on AJ Rent-a-Car T&Cs. ※ AWD number SKYPASS Member : 0568200 Morning Calm Club : 0568400 Morning Calm Premium Club : 0568500 Million Miler Club : 0568600 	<p>Within Korea : 1544-1600</p> <p>Within USA 800-331-1212</p> <p>Within Europe / U.K : 44-8445-81-81-81</p> <p>www.ajrentacar.co.kr www.avis.com</p>
	<p>Earn 500 miles per qualifying rental (Miles can be earned for rentals at participating Alamo locations in the United States, Canada, Latin America, Europe, and the Caribbean)</p>	<p>Korea : 02-732-7721 US : 1-800-910-7988 (SKYPASS members only) 1-800-445-5664 www.alamo.co.kr www.alamo.com</p>
	<p>Earn 500 miles per qualifying rental (Miles can be earned for rentals at participating National locations in the United States, Canada, Latin America, Europe, and the Caribbean)</p>	<p>Korea : 02-732-7721 US : 1-800-910-7988 (SKYPASS members only) 1-800-468-3334 www.nationalcar.kr www.nationalcar.com</p>

Hotels

- Be sure to check terms and conditions when making hotel reservations. Generally, mileage accrual is available only when paying regular accommodation rates or mileage-accrual allowed rates. Additionally, these terms and conditions of participating hotels within affiliated groups are subject to change.
- Mileages are accrued to only 1 guest room paid for directly by a SKYPASS member.
- Regardless of the length of stay or the number of nights, that period is considered 1 stay.
- Mileages will be credited to your account approximately 2 to 4 weeks following the dates of your hotel stay or point transfer date.
- Mileage transferred from partner's point program cannot be refunded or transferred back.
- For any mileage omissions or errors, please contact the hotel directly within 6 months of the first day of your stay. Be sure to keep your receipt or voucher until you confirm the correct mileage has been posted to your account.
- For additional details, please contact the individual hotel directly.

Partners	Details	Contact
	<p>500 miles awarded per stay (Eligibility : SKYPASS members staying at KAL hotels who booked directly through the hotel.)</p>	<p>Jeju KAL Hotel : 82-64-724-2001</p> <p>Seogwipo KAL Hotel : 82-64-733-2001 www.kalhotel.co.kr</p>
	<p>500 miles awarded per stay</p>	<p>82-2-771-1000 www.lottehotel.com</p>
	<p>500 miles awarded per stay</p>	<p>82-2-2233-3131 www.shilla.net</p>
	<p>500 miles awarded per stay Mileage Credit available only for direct booking members (Bookings via travel agency or any other third party are not applicable.)</p>	<p>1588-1717 rentacar.hanjin.co.kr</p>
	<ul style="list-style-type: none"> • Every 4,000 Le Club AccorHotels points can be converted as 2,000 SKYPASS miles • Both SKYPASS and Le Club AccorHotels membership enrollment required ※ Fairmont/Raffles/Swissôtel has integrated with Le Club AccorHotels loyalty program. Please refer to the website for more information. 	<p>For Korea : 00798-8521-2018</p> <p>For France : 0805-50-40-30</p> <p>For USA : 1-8778-561-464</p> <p>www.accorhotels.com/leclub Partnership Page www.accorhotels.com/gb/leclub/skypass</p>





Partners	Details	Contact
 <p>Marriott / Starwood / Ritz-Carlton Hotels</p>	<ul style="list-style-type: none"> Accrual - 1-2 mile(s) awarded for each \$1 spent on 'Room rate only' or 'All qualifying charge including Room rate' * Accrual rate and criteria for crediting SKYPASS mileage are different from each brand. - Marriott Rewards Rewarding Events: 1 mile for each \$1, Max 20,000 mile per event * At least 10 room nights on a single night or catered only events at certain participating brands Transfer - Marriott Rewards Points can be converted as SKYPASS mileage * SKYPASS Mileage converted from Marriott Rewards Points can be accrued only when both accounts' names are matched. Both SKYPASS and Marriott Rewards membership enrollment required. 	<p>Korea : 00798-601-8298 Other Regions : 1-801-468-4000 www.marriott.com</p>
 <p>Hyatt Hotels & Resorts</p>	<ul style="list-style-type: none"> Accrual - 500 miles awarded per stay * Members must enroll in the World of Hyatt in advance to accumulate SKYPASS miles. At the time of check-in * Please present your SKYPASS and World of Hyatt card and mention that you wish to accumulate SKYPASS miles. Transfer - World of Hyatt points can be converted as SKYPASS mileage * SKYPASS Mileage converted from World of Hyatt points can be accrued only when both accounts' names are matched. 	<p>001-800-0200-1234 www.worldofhyatt.com</p>
 <p>IHG InterContinental Hotels Group</p>	<p>500 miles awarded per stay</p> <ul style="list-style-type: none"> * Enrollment in IHG® Rewards Club is required and members must select their Earnings Preferences. To earn SKYPASS miles, members must enter their Korean Air membership numbers. 	<p>IHG® Rewards Club Service Centers U.S. / Canada 1-800-272-9273 Korea 63-2-857-8778 Toll free in Korea 00798-817-1077 Other Asia Pacific Countries 63-2-857-8788 www.ihg.com</p>
		
 <p>Okura Nikko Hotels</p>	<p>Okura Hotels & Resorts</p> <ul style="list-style-type: none"> - 500 miles awarded per stay Hotel Nikko & JAL City - Nikko Hotels International : 500 miles awarded per stay - Hotel JAL City : 250 miles awarded per stay 	<p>www.okura-nikko.com/korean-air</p>

Partners	Details	Contact
 <p>Shangri-La Hotels and Resorts</p>	<p>500 miles awarded per stay</p>	<p>U.S. 1-866-565-5050 Toll Free in Korea 00798-852-38051 www.shangri-la.com</p>
 <p>Hotels.com</p>	<ul style="list-style-type: none"> - 1 mile awarded for each USD (\$1) spent (Mileage accrual is limited to SKYPASS members who book through Hotels.com partnership page linked in Korean Air website.) 	<p>Korea / USA : +82-2-3483-4952</p>


Credit Cards

- Credit Cards may be issued in accordance with standards of each Credit Card companies(banks).
- Services mentioned below may be different depending on each credit card. Please contact the credit card company for more information.
- There may be limits in using corporate credit cards to earn mileage.
- Mileage accrual is not applicable to payment of membership fee, late fee, service fee, or cash advance.
- Membership fees are charged according to the regulations of the credit card companies which is irrelevant to Korean Air.
- Mileage will be credited to SKYPASS accounts within 2 weeks from settlement of members' credit card accounts.
- When SKYPASS membership number changes, please contact partner credit card companies(banks) beforehand, in order to avoid missing mileage to the existing SKYPASS account.

Partners	Details	Contact
 KB 국민카드 KB Card	<ul style="list-style-type: none"> · BeV V SKYPASS : 1.2~3 miles per KRW 1,500 · 1 mile for every KRW 1,500 spent · SKYPASS Platinum(s) Card : 1~2.5 miles for every KRW 1,500 spent · You can convert POINTREE into SKYPASS mileage 	1588-1688 www.kbcard.com
 NH농협카드 NH Nonghyup Card	1 mile for every KRW 1,500 spent	1588-1600 / 1644-4000 card.nonghyup.com
 LOTTE CARD Lotte Card	<ul style="list-style-type: none"> · 1~2 miles for every KRW 1,000 spent · You can convert Lotte points into SKYPASS mileage 	1588-8100 www.lottecard.co.kr
 BC Card	<ul style="list-style-type: none"> · BLISS.7 Card : 1~2 mile per KRW1,500 spent · BC SKYPASS Card : 1 mile per KRW1,500 spent · SC Plus Mile Card : 1~3 mile per KRW1,000 spent · You can convert BC TOP points into SKYPASS mileage 	1588-9955 www.bccard.com
 삼성카드 Samsung Card	<ul style="list-style-type: none"> · 1~2 miles for every KRW 1,000~1,500 spent. · You can convert AMEX Membership Reward points and Samsung Reward Ponits into SKYPASS mileage 	1588-8700 www.samsungcard.com
 수협은행 Suhyup Bank Card	1 mile for every KRW 1,300 spent	1588-1515 www.suhyup-bank.com
 신한카드 Shinhan Card	<ul style="list-style-type: none"> · 1 miles for every KRW 1,500 spent · You can convert my Shinhan points into SKYPASS mileage 	1544-7000 www.shinhancard.com
 citibank Korea Citibank Card	<ul style="list-style-type: none"> · Citi Megamile SKYPASS Card · 0.7mile per KRW 1,500 spent · 15 miles per KRW 1,500 in each 4 categories · Entertainment, Travel, Life, Shopping · You can convert Citi Premiirmile and Point Plus Club(PPC) into SKYPASS mileage 	1566-1000 www.citibank.co.kr

Partners	Details	Contact
 제주은행 Jeju Bank Card	1 mile for every KRW 1,500 spent	1588-0079 www.e-jejubank.com
 KEB Hana Card Hana Card	1 mile for every KRW 1,500 spent	1800-1111 www.hanacard.co.kr
 현대카드 Hyundai Card	<ul style="list-style-type: none"> · T3 Edition2 Card : 0.8~1 mile for every KRW 1,500 spent · You can convert M Point into SKYPASS mileage. 	1577-6000 www.hyundaicard.com

Japan



Partners	Details	Contact
 DC CARD DC Card	1 SKYPASS mile for every 100 Yen spent with SKYPASS / DC Card	0120-10-2622
 Diners Club International Diners Club Intl (Citi)	1,000 reward points can be converted as 1,000 SKYPASS miles	0120-074-024
 MUFG AMEX card	<ul style="list-style-type: none"> · 1 SKYPASS mile for every 100 Yen spent with SKYPASS / MUFG card · Global point 100 point can be converted as 800 SKYPASS miles *From 200points 	Partner Card 0120-665811 Point convert program 0120-773711
 JCB Card	1 SKYPASS mile for every 100 Yen spent with SKYPASS / JCB Card	0120-015-870 (09:00 ~ 17:00, Closed on Sunday / Holidays)

The Americas Region

Partners	Details	Contact
 SKYPASS Visa® card (applicable only to BA SKYPASS members with a valid U.S. address)	SKYPASS Visa Signature card · 15,000 SKYPASS bonus miles with first purchase · Earn 1 mile for every \$1 net purchase · 2,000 Bonus miles at renewal · Double miles on Korean Air ticket purchases · No Foreign Transaction Fee	www.SKYPASSvisa.com
	SKYPASS Visa Business card · 10,000 SKYPASS bonus miles with first purchase · Earn 1 mile for every \$1 net purchase · 2,000 Bonus miles at renewal · Double miles on Korean Air ticket purchases · No Foreign Transaction Fee	
	SKYPASS Visa Classic card · 5,000 SKYPASS bonus miles with first purchase · Earn 1 mile for every \$1 net purchase · 1,000 Bonus miles at renewal	
	SkyBlue SKYPASS Visa card · 5,000 SKYPASS bonus miles with your first purchase · Earn 1 mile for every \$2 net purchase · No Annual Fee	
	SKYPASS Visa Secured card · 5,000 SKYPASS bonus miles with first purchase · Earn 1 mile for every \$1 net purchase · 1,000 Bonus miles at renewal	

Other Partners (Korea)

- To take advantage of partner services and accrue mileages, you must be enrolled in the SKYPASS program. Once you are, please provide your membership number when using a service.
- Mileage transferred from partner's point program cannot be refunded or transferred back.
- Mileages will be credited to your account within 2-4 weeks from the date of service. If you do not receive credit, please contact the service provider directly.

Partners	Details	Contact
 Hanjin Express	· Korea Domestic : 50 miles for 1 box delivery service (minimum payment of KRW ₩5,000 per box) · International : 50~200 miles depending on the amount paid (minimum payment of KRW ₩50,000 or USD \$50)	Korea Domestic 1544-0011 International 1588-1612 hanex.hanjin.co.kr
 Hanjin Travel	· 1 mile per every KRW 1,000 spent on "SKYPASS mileage credit tour program"	1566-1155 www.kaltour.com

Partners	Details	Contact
 Cyber Skyshop (All region)	1,000 points can be converted as 500 SKYPASS miles	1544-4060 www.cyberskyshop.com
 OK CASHBAG	22 points can be converted as 1 SKYPASS mile * Limited to 120,000 miles per year and transaction is allowed once a day. * It may take 1~2 business days after request date.	1599-0512 www.okcashbag.com
 L.POINT	220 points can be converted as 10 SKYPASS miles * Limited to 30,000 miles per year and transaction is allowed once a day. * It may take 2~3 business days after request date. * Lotte Card members still can convert points to miles via Lotte Card website as 20 points to 1 mile.	1899-8900 www.lottemembers.com
 S-OIL	20 points can be converted as 1 SKYPASS mile * Limited to 10,000 miles per year and transaction is allowed once a day. * It may take 3 business days after request date.	1644-5151 www.s-oilbonus.com
 Shinhan Bank	Money Exchange (*Not applicable at all airport branches.) - 1 mile for every USD 5 (when exchanging over USD 500) - Online Money transfer : 1 mile for every USD 2 (when exchanging over USD 300) Internet Money Transfer (Total amount must exceed USD 100) - 1 mile for every USD 3 - 1 mile for every USD 10 (when complimentary exchange rate is applied)	1599-8000 www.shinhan.com
 Kookmin Bank	Money Exchange 1 ~ 3 miles for every USD 5 (Exchange amount must exceed USD 500) Internet Money Transfer 1 ~ 3 miles for every USD 10 (Transfer amount must be exceed USD 1,000) · Limited to 30,000 miles per transaction	1588-9999 www.kbstar.com
 Citi Bank	Money Exchange 1 mile for every USD 3 (Cash) and USD 4 (Traveler's check) purchased Foreign Currency Account 1 mile for every USD 15 when 3 month average balance is over USD 1,000. Limit of USD 75,000	1588-7000 www.citibank.co.kr
 NACF	Money Exchange 1 mile for every USD 5 (Exchange amount must exceed USD 500) Money Transfer 1 mile for every USD 20 (Transfer amount must exceed USD 1,000)	1588-2100 banking.nonghyup.com
 Hyundai Department Store Group	24 points can be converted to 1 SKYPASS mile * One transaction allowed within 24 hours	1800-2800 www.h-point.co.kr

Redeeming Miles

An airline's Frequent Flyer Program (FFP) aims at providing a variety of benefits to its members, including opportunities to accumulate mileage and redeem awards. At the same time, the airline benefits by enhancing customer loyalty. In general, award travel is designed for members to take advantage of seats that become available near/at the time of departure. However, airlines help its members plan their flight schedules with ease by pre-allocating a limited number of award seats, having considered seasonal load factors, dates, and routes in accordance with precise past data.

Generally during high demand seasons, it is difficult to secure reservations even for full-fare tickets because flight capacities are reached quickly. Therefore, it is highly recommended that members redeem SKYPASS awards for flights with sufficient seats and of less demand.

Award Ticket Information

Award Type

- Korean Air Award Ticket and Upgrade Award
- Partner airline awards
- Special award programs
(e.g., Miles-to-Hotel Award, Round-the-world Award, KAL Lounge Bonus, Excess Baggage Award, Service Charge for Unaccompanied Minor, Logo Products etc.)

Bonus award redemption conditions

- As a general rule, bonus awards must be redeemed by the applicable member, and it cannot be sold or transferred to another person.
- Bonus awards issued can be used only when there is sufficient mileage, and the awards cannot be used in combination with cash or other methods of payment.

Bonus awards issued for members who are minors

- If an endorsing member is a minor (under 19 years of age): Authorization letter and photo ID of both the endorsing minor and legal guardian required. (Minors may not apply for bonus award without accompanying letter and photo ID of award recipient.)

Family Plan

- **Endorsing Awards**
 - SKYPASS members can endorse awards to registered family members by redeeming their miles.
 - Endorsing awards may not be applicable to some of the award programs.

- **Family Plan**

- Members with insufficient miles for award redemption can supplement their miles with the miles of immediate family members.
- Up to 5 family members, including the registered member of the account, may redeem awards through Family Plan.
- When pooling family mileage, your own mileage is used first. You can designate the amount of mileage as well as the order of family members to pool.
When refunding awards after partial use, we refund the mileage in reverse order of your designated order. In other words, the family member you designate as last for pooling mileages will be the first to receive the refund.
- Personal ID of the mileage-providing member and a signed award application form are required.
- Family Plan may not be applicable to some of the award programs.

- **Applicable Family Members**

- Grandparents, parents, spouse, brothers, sisters, children, grandchildren, parents-in-law, sons-in-law and daughters-in-law

- **Family registration is available only to SKYPASS members.**

- **How to apply or change family registration**

- Family registration must be completed prior to endorsing award to family members or to redeeming award through Family Plan.
 - You can submit the application with family proof documents via website, fax or local office.

- **Proof-of-Family Document**

- For Korean nationals, legal documents such as family registers or resident registration issued within 6 months.

- For other nationals, legal documents such as family registers, resident registration, birth certificates, marriage certificates, etc. that indicate birth dates and family relations of applicable members.

- **In the event of changes in the registered family members, please contact Korean Air to update your family registration.**

- **In order to maintain prompt check-in service, Family Plan enrollment at airports is restricted.**

- For further inquiries, please contact the service center, visit the nearest Korean Air office or the website.

How to Use Awards

1. Reservation

- The flight number, date, and bonus award information must be provided at the time of booking.
- A ticket purchase deadline is applied when booking with Award Tickets or Seat Upgrade Awards.
- Your reservation will be canceled if the ticket is not issued before the deadline. Please make sure that the Award Ticket and the Seat Upgrade Award are issued to you before the deadline.

2. Ticketing

- Bonus awards can be issued on the Korean Air website, smartphone application, or at a local branch office.
- A member must directly apply for a bonus award, and submit a bonus award redemption form along with his/her SKYPASS membership card and a picture ID.
- Any person or third party acting on behalf of a member for application must submit the SKYPASS membership card and picture ID of the member, along with his / her own picture ID.
- When requesting an award, payment of applicable taxes and additional fees including fuel surcharges is required.

Using Mileage with Expiration Dates

- When a bonus is issued, the member's mileage will be used in the order that is nearest to the expiration date.
- The expiration date for mileage that was refunded from cancelling a bonus will remain the same as when it was first issued. However, mileage that has expired at the time of refund will be forfeited and will not be refunded.

Korean Air Awards

Peak Season Table

Mileage required for award redemption during peak season is higher. The following dates indicate the peak season period. Peak season dates vary by route and may change year to year.

[2018]

Korea Domestic	International	
	Departing flight excluding N.America, S.America	Departing flight from N.America, S.America
1.1 2.14 - 2.19 2.24 - 3.1 5.5 - 5.7 5.19 - 5.22 7.21 - 8.18 9.22 - 9.27 10.3 - 10.9 12.25 12.30 - 12.31	1.1 2.14 - 2.19 7.13 - 8.18 9.20 - 9.27 10.5 - 10.7 12.20 - 12.31	5.11 - 6.30 12.7 - 12.25

[2019]

Korea Domestic	International	
	Departing flight excluding N.America, S.America	Departing flight from N.America, S.America
1.1 2.2 - 2.7 2.23 - 3.2 5.4 - 5.7 6.6 - 6.8 7.27 - 8.24 9.11 - 9.16 10.3 - 10.9 12.31	1.1 2.1 - 2.7 7.12 - 8.18 9.11 - 9.16 10.3 - 10.7 12.20 - 12.31	5.16 - 7.12 12.10 - 12.23

- Peak season for routes between Oceania and S. America, and for routes between Europe / Middle East and Americas have been excluded.
- Peak season for the route between North and South America such as LAX / GRU applies the seasonality rule departing from the Americas.
- Seasonality is determined by each one - way flight segment based on boarding date.
- For international travel via Korea, the seasonality of each one - way flight segment shall be determined by the boarding date of the first flight segment of each one - way flight.
- If there is a change of seasonality rule due to a change in boarding date after the issuance of an award ticket, the applicable mileage shall be deducted or credited to reflect the change.

Korean Air destinations

	Korean Air destinations
Japan	Korean Air destinations
China, N.E Asia	Korean Air destinations (including Hong Kong), Irkutsk, Taipei, Ulaanbaatar, Vladivostok
S.E Asia	Bangkok, Cebu, Chiang Mai, Da Nang, Denpasar Bali, Guam, Hanoi, Ho Chi Minh City, Jakarta, Kuala Lumpur, Manila, Nha Trang, Palau, Phnom Penh, Phuket, Singapore, Yangon
S.W Asia	Colombo, Delhi, Kathmandu, Male, Mumbai, Tashkent
Oceania	Auckland, Brisbane, Nadi, Sydney
Europe / Middle East / Africa	Amsterdam, Barcelona, Dubai, Frankfurt, Istanbul, London, Madrid, Milan, Moscow, Paris, Prague, Rome, Saint Petersburg, Tel Aviv, Vienna, Zagreb, Zurich
N. America	Atlanta, Chicago, Dallas, Honolulu, Houston, Las Vegas, Los Angeles, New York, San Francisco, Seattle, Washington D.C., Toronto, Vancouver

※ Above destinations are categorized according to our mileage redemption policy.

Award Ticket Redemption Chart

In addition to the redemption amounts indicated below, award tickets require payment of government imposed taxes and fees and carrier-imposed charges of from \$15 (for Korean domestic travel) or from \$37 (for international travel).

The exact amount of taxes and fees vary based on season, class of service, routing and itinerary, and is subject to currency exchange rates.

(Round Trip, Mile)

Routes	Season	Economy	Prestige	First
Domestic within Korea	Off	10,000	12,000	-
	Peak	15,000	18,000	-
Japan, China, N.E.Asia	Off	30,000	45,000	65,000
	Peak	45,000	65,000	95,000
S.E.Asia	Off	40,000	70,000	90,000
	Peak	60,000	105,000	135,000
S.W.Asia	Off	50,000	90,000	115,000
	Peak	75,000	135,000	175,000
N. America, Oceania, Europe, Middle East, Africa	Off	70,000	125,000	160,000
	Peak	105,000	185,000	240,000
S.America	Off	100,000	180,000	220,000
	Peak	150,000	270,000	330,000
China, N.E.Asia	Off	40,000	60,000	90,000
	Peak	60,000	90,000	135,000
S.E.Asia	Off	50,000	70,000	90,000
	Peak	75,000	105,000	135,000
S.W.Asia	Off	60,000	90,000	115,000
	Peak	90,000	135,000	175,000
N. America, Oceania, Europe, Middle East, Africa	Off	70,000	125,000	160,000
	Peak	105,000	185,000	240,000
S.America	Off	100,000	180,000	220,000
	Peak	150,000	270,000	330,000
S.E.Asia	Off	50,000	70,000	90,000
	Peak	75,000	105,000	135,000
S.W.Asia	Off	60,000	90,000	115,000
	Peak	90,000	135,000	175,000
N. America, Oceania, Europe, Middle East, Africa	Off	70,000	125,000	160,000
	Peak	105,000	185,000	240,000
S.America	Off	100,000	180,000	220,000
	Peak	150,000	270,000	330,000
S.W.Asia	Off	70,000	125,000	160,000
	Peak	105,000	185,000	240,000
N. America, Oceania, Europe, Middle East, Africa	Off	85,000	150,000	190,000
	Peak	125,000	225,000	285,000
S.America	Off	110,000	195,000	240,000
	Peak	165,000	290,000	360,000
N. America, Oceania, Europe, Middle East, Africa	Off	95,000	170,000	210,000
	Peak	140,000	255,000	315,000
S.America	Off	120,000	215,000	260,000
	Peak	180,000	320,000	390,000
N. America, Europe, Middle East, Africa	Off	110,000	195,000	240,000
	Peak	165,000	290,000	360,000

<Round Trip, Mile>

Routes		Season	Economy	Prestige	First
N.America	S.America*	Off	60,000	105,000	140,000
		Peak	90,000	155,000	210,000
Europe	Europe*	Off	25,000	45,000	60,000
		Peak	37,500	67,500	90,000
S.W.Asia	S.W.Asia*	Off	25,000	45,000	60,000
		Peak	37,500	67,500	90,000

* Ticket Award is not applicable to an itinerary via Korea. Only applicable to direct flights.

Upgrade Awards Redemption Chart

<Round Trip, Mile>

Routes		Season	Economy → Prestige	Prestige → First	
Domestic within Korea		Off	3,000	-	
		Peak	4,000	-	
Korea	Japan, China, N.E.Asia	Off	20,000	25,000	
		Peak	30,000	35,000	
	S.E.Asia	Off	35,000	35,000	
		Peak	50,000	50,000	
	S.W.Asia	Off	40,000	40,000	
		Peak	60,000	60,000	
	N.America, Oceania, Europe, Middle East, Africa	Off	80,000	80,000	
		Peak	120,000	120,000	
	S.America	Off	130,000	130,000	
		Peak	195,000	195,000	
Japan	China, N.E.Asia	Off	20,000	30,000	
		Peak	30,000	45,000	
	S.E.Asia	Off	35,000	35,000	
		Peak	50,000	50,000	
	S.W.Asia	Off	40,000	40,000	
		Peak	60,000	60,000	
	N.America, Oceania, Europe, Middle East, Africa	Off	80,000	80,000	
		Peak	120,000	120,000	
	S.America	Off	130,000	130,000	
		Peak	195,000	195,000	
China, N.E.Asia	S.E.Asia	Off	35,000	35,000	
		Peak	50,000	50,000	
	S.W.Asia	Off	40,000	40,000	
		Peak	60,000	60,000	
	N.America, Oceania, Europe, Middle East, Africa	Off	80,000	80,000	
		Peak	120,000	120,000	
	S.America	Off	130,000	130,000	
		Peak	195,000	195,000	
	S.E.Asia	S.W.Asia	Off	65,000	65,000
			Peak	95,000	95,000
N.America, Oceania, Europe, Middle East, Africa		Off	100,000	95,000	
		Peak	150,000	140,000	
S.America		Off	140,000	130,000	
		Peak	210,000	195,000	
S.W.Asia		N.America, Oceania, Europe, Middle East, Africa	Off	105,000	95,000
			Peak	155,000	140,000
		S.America	Off	145,000	130,000
			Peak	215,000	195,000
Oceania	N.America, Europe, Middle East, Africa	Off	135,000	125,000	
		Peak	200,000	185,000	
N.America	S.America*	Off	75,000	80,000	
		Peak	110,000	120,000	
Europe	Europe*	Off	25,000	30,000	
		Peak	37,500	45,000	
S.W.Asia	S.W.Asia*	Off	25,000	30,000	
		Peak	37,500	45,000	

* Upgrade Award is not applicable to an itinerary via Korea. Only applicable to direct flights.

Child and Infant Award Tickets

- Child (ages 2-12) requires the same redemption mileage as an adult.
- Infant award requires 10% of adult redemption mileage.

Award Ticket Reservation

Booking classes designated for award travel are as follows :

Bonus Ticket Award	Economy class	X
	Prestige class	O
	First class	A
Upgrade Award	Economy class → Prestige class	Z
	Prestige class → First class	A

- Please inform our staff that you are traveling with mileage awards when you book or change a reservation.
- In the event an award reservation is not booked in the proper award class, ticket issuance at Korean Air offices or boarding at airports may be denied.
- To have an award ticket issued using miles from different accounts, each ticket should be issued separately.
- Please have the award ticket and / or upgrade award issued at a Korean Air branch office before the ticketing deadline to avoid cancellation of the reservation.

Award Validity

- Award tickets are valid for 1 year from the date of issuance.
- Award tickets are not extendable.
- An upgrade award is valid for as long as the ticket is valid.

Unused Award Ticket / Upgrade Award Refund

- If a part of an award ticket and/or an upgrade award is not used, miles for the unused portion can be reinstated after the used miles and refund fees are deducted.

After August 1, 2017 (Based on the refund date)

	Within ticket expiration date	After ticket expiration date
Korea Domestic	500miles	3,000miles
International	3,000miles	10,000miles

Conditions of Award Ticket and Upgrade Award

- Mileage Awards are available for Korean Air operated flights with Korean Air flight numbers only.
- One-way award requires 50% of round-trip redemption mileage.
- In case of a travel itinerary that includes both international and Korea domestic flights, mileage is deducted for both the international and domestic flights according to the mileage redemption chart.
- Bonus ticket awards and upgrade awards are not applicable to flight segments between the Americas and Guam via Korea.
- One stopover is allowed for each outbound and inbound flight. Two stopovers are allowed during the entire round trip.

- Upgrade award is applicable to the next higher class of service. Double class upgrades are not permitted.
(e.g. upgrade available from Economy to Prestige class, not available from Economy to First class)
- Upgrade Awards can only be made if a passenger has a confirmed ticket purchased for one of the booking classes below.

Domestic within Korea	International
Y, M*	J, C, Y, B, M

M* class only applies to transit exclusive domestic flight.

- Upgrade award is not applicable to tickets discounted 50% or more and to certain special fares.

Award ticket and itinerary change guidelines

- You can change your itinerary if your account is the same account that was used to initially deduct the bonus awards within the valid period.
 - You can use award tickets / upgrade awards by modifying your trip itinerary before the awards expire. However, additional mileage deductions, taxes, fuel surcharges or a reissue charge* may be imposed, or changes may be restricted depending on the modified route and schedule.
- ※ Starting August 1, 2017, a reissue charge of KRW30,000 will be imposed for changing award ticket reservations.
- Award tickets must be used according to the given guidelines. Otherwise, any unused tickets may be denied boarding.

Taxes and Service Charges imposed on Award Tickets / Upgrade Awards

- All award tickets are subject to, and the passenger is responsible for, applicable fuel surcharges, taxes and fees.
 - Fuel surcharges and tax rates applicable at the time of issue or reissue will be imposed when making changes to the award ticket/upgrade award.
 - The no-show penalty for no-show passengers will be imposed separately from the reissue or refund fees. The same amount of the no-show penalty as it is in the case of a revenue ticket will be charged to a bonus award.
- However, in case of refund after no-show, its penalty will be charged by miles.
(Long Route 12,000 miles / Medium Route 7,000 miles / Short Route 5,000 miles / Korea Domestic 500 miles)

Excess Baggage Award Program

Excess Baggage Award program allows SKYPASS members to redeem miles for excess baggage charges.

- Excess Baggage Award Redemption Chart

(One-way, Mile)					
Domestic within Korea	Japan/China/ N.E.Asia	Gaum/Palau	S.E.Asia/ S.W.Asia	N.America/Oceania/Europe/Middle East/Africa	S.America
200	10,000	10,000	15,000	20,000	25,000
Per kg	Per Piece				

- The miles on this chart indicate redemption miles required for travel between Korea and the indicated region.
- Excess Baggage Awards are available on Korean Air flights only.
(The Flight must be operated by Korean Air and the ticket must have been issued with a Korean Air flight number.)
- Maximum number of excess baggage per passenger that can be redeemed with a mileage award are two (2) pieces.
- Award transfers are permitted. Family Plan is not applicable for this program.
- Please refer to the Korean Air website for details. (www.koreanair.com)
- Redeeming mileage for companion animals
When traveling with a pet, you can redeem miles to pay for the fare of your pet.

Category	(One-way, Mile)	
	Domestic within Korea	International
~7kg, Pet in cabin	2,000	Same as miles deducted for excess baggage
~32kg, Animal in hold as bulk	3,000	
33kg~45kg, Animal in hold as bulk	6,000	Twice the miles deducted for excess baggage

KAL Lounge Award Program

- KAL Lounge Award program allows SKYPASS members to redeem miles for access to KAL Prestige Class Lounges operated by Korean Air.
- The ticket must have been issued with a Korean Air flight number.
 - Lounge access is available on the day of travel and is subject to lounge availability. (KAL Lounge Award is not available during the peak season Jul. 25 - Aug.5)
 - Transferring awards and Family Plan are not applicable. By redeeming additional mileage from your account, you may invite accompanying passenger(s) up to four passengers including yourself travelling on a Korean Air flight.

Lounges	International	Domestic
Redemption miles (per one person)	4,000	2,000

Logo Product

Redeem your SKYPASS miles to buy Korean Air Logo products.

Representative products	Redemption Miles
Teddy Bear Set	12,000
A380-800 1:200 Aircraft	8,000
Junior Teddy Bear Set	7,000
Jeju Pure Water Set	6,000
MICOMIC 3D Aircraft Set	6,000
Blanket Set	3,000
Travel Pouch Set	2,000

- Please log in to the website to see more products.
- The products are available on Korean Air Website (only in Korea, Korean site).
- The products are not permitted to ship outside Korea.
- Family Plan Miles Pooling is possible.

* Shipping / Return / Exchange : Cyber Logitech Co.,Ltd (1544-4060)

Service Charge for Unaccompanied Minor

- Service charge for an unaccompanied minor, who travels on international flights, can be paid in miles.
- Endorsing awards and Family Plan are applicable. (per one segment, Mile)

Between the ages of 5 and 11	Between the ages of 12 and 16
10,000	15,000

Please note that 10,000 miles will be deducted for minors aged between 12 and 16 until September 30, 2019.

Coatroom Award

- If you are a SKYPASS member departing from Terminal 2 at Incheon Airport, you can use your mileage towards coatroom service at any time.
- Family Plan are applicable.

Redemption miles (per 1 day/1 coat)
400

Partner Airlines Awards

Terms and conditions for partner airlines awards - Applied to SkyTeam Bonus and Partner Airlines Bonus

Reservation	Korean Air service center or ticketing office
Ticketing	Available through ticketing office in downtown only Available when all routes are confirmed during reservation (airport standby is not available)
Change of Itinerary and Refund	Change of date and route is available, fee may be applied Must re-issue the ticket through ticketing office, additional mileage may be deducted or returned Partial refund is not available

- Valid only for round-trip, mileage for round-trip will be applied to one-way trip as well
- Ticket must be used in ticketed order
- Trip must end in same country as origin
- When cabin classes are mixed, deduction of total mileage will be based on higher level of cabin class
- Validity of award ticket is 1 year, extension is not available
- Partial change in itinerary is eligible with fee applied as below (must re-issue the ticket at Korean Air ticketing office)
 - * Fee (based on the request date of change)
 - Until July 31, 2017 : Free / After August 1, 2017 : KRW 30,000
- Refund is only eligible when ticket is completely unused, partially used ticket is ineligible for refund.
- Refund is eligible with mileage deduction as refund fee (Different amount per validity status)

Applied date (date of request)		Mileage deduction
Until July 31, 2017	Within the Ticket Validity	None
	Out of the Ticket Validity	10,000 Mile
After August 1, 2017	Within the Ticket Validity	3,000 Mile
	Out of the Ticket Validity	10,000 Mile

- Infants and children will be applied to same condition as adults even if an infant does not occupy a seat
- Other conditions will follow regulations of each operating carrier
- Redemption mileage, routes of operation and flight schedules may be changed without prior notice in accordance with the conditions and policies of each partner airline

SkyTeam Bonus

Award travel on SkyTeam partner airlines is subject to both SkyTeam Bonus rules and Airline Partner Award rules.

① Eligible Itinerary

- Any one of the following itineraries is eligible for a SkyTeam Bonus

Korean Air (International Flights) + SkyTeam Airline
SkyTeam Airline + SkyTeam Airline
Single SkyTeam Airline Partner

- SkyTeam Bonus can be used on any flight operated by SkyTeam carriers. However, codeshare flights are not applicable. (except the routes Incheon-Paris and Incheon-Amsterdam)
- Tickets for Korea Domestic segments must be issued separately.
- SkyTeam Bonus is valid only for round-trip and same amount of mileage will be redeemed for one-way trip.

② Transfer and Stopover

- SkyTeam Bonus is basically for direct flights between origin and destination, but transfer for flight connection is allowed.
- Please contact Korean Air Service Center for eligible transfer regions.
- Transfer cannot be made at the city of departure and destination.
- Up to two transfers are permitted between city of departure and destination for each direction.
- One stopover is permitted during the entire journey, and is included in the number of transfers.
- Standard for stopover (depending on time of stay at an intermediate point)
 - North America (US / Canada) Domestic Itineraries : Stay over 4 hours
 - Other Itineraries : Stay over 24 hours
- One surface segment is permitted at the destination, and is not considered a stopover.

③ Validity

- Award tickets are valid for one year from the date of issuance, and extension of validity is not permitted.

④ Family Plan and Endorsement

- Family Plan (supplementing miles from immediate family members) is not allowed. However, members may endorse a bonus to a registered family member.

SkyTeam Bonus Chart

Departing from Asia 1 (including Korea)

- In addition to the redemption amounts indicated below, award tickets require payment of government-imposed taxes and fees and carrier-imposed charges of from \$52
- The exact amount of taxes and fees vary based on season, class of service, routing and itinerary, and is subject to currency exchange rates.

(Round Trip, Mile)

Route (Departure ↔ Arrival)		Economy	Business	First
Asia 1	Asia 1	40,000	60,000	80,000
	Asia 2	50,000	75,000	100,000
	Asia 3	60,000	90,000	115,000
	Oceania, North America, Central America, Europe, Middle East	80,000	140,000	180,000
	South America	100,000	180,000	230,000
	Africa	100,000	170,000	220,000

- Japan-Noumea by Air France
Economy 60,000 / Business 90,000
- Redemption miles, operating routes and flight schedules can be changed without prior notice in accordance with partner airlines' policies and circumstances.
- For further details, please contact Korean Air Service Center or visit our website at www.koreanair.com.

Departing from USA / Canada

- In addition to the redemption amounts indicated below, award tickets require payment of government imposed taxes and fees and carrier imposed charges of from \$11
- The exact amount of taxes and fees vary based on season, class of service, routing and itinerary, and is subject to currency exchange rates.

(Round Trip, Mile)

Route (Departure → Arrival)		Economy	Business	First
North America	North America	25,000	45,000	
	Central America	35,000	75,000	
	South America	50,000	110,000	
	Europe	50,000	80,000	100,000
	Middle East, Africa	80,000	120,000	160,000
	Asia 1	80,000	140,000	180,000
	Asia 2	90,000	155,000	200,000
	Asia 3	100,000	170,000	230,000
Oceania	110,000	185,000	260,000	

- USA-Tahiti by Air France
Economy 60,000 / Business 90,000 miles
- Redemption miles, operating routes and flight schedules can be changed without prior notice in accordance with partner airlines' policies and circumstances.
- For further details, please contact Korean Air Service Center or visit our website at www.koreanair.com.

Departing from Europe

- In addition to the redemption amounts indicated below, award tickets require payment of government imposed taxes and fees and carrier imposed charges of from \$67
- The exact amount of taxes and fees vary based on season, class of service, routing and itinerary, and is subject to currency exchange rates.

(Round Trip, Mile)

Route (Departure → Arrival)		Economy	Business	First
Europe	Europe	25,000	45,000	
	Middle East	40,000	60,000	80,000
	North America, Central America	50,000	80,000	100,000
	Africa, Asia 3	70,000	110,000	140,000
	Asia 2	75,000	115,000	150,000
	Asia 1	80,000	140,000	180,000
	South America	90,000	140,000	160,000
	Oceania	110,000	185,000	240,000

- France domestic by Air France
Economy 20,000 / Business 40,000 miles
- Italy domestic by Alitalia
Economy 20,000 miles
- Czech domestic by CSA Czech Airlines
Economy 20,000 / Business 40,000 miles
- Spain domestic by Air Europa
Economy 20,000 / Business 40,000 miles
- Romania domestic by TAROM
Economy 20,000 / Business 40,000 miles
- Germany-India by Delta Airlines
Economy 50,000 / Business 80,000 / First 140,000 miles
- Neither stopover nor transfer in Asia 1 and Asia 2 are allowed in case of traveling Europe-Asia 3 routes
- Redemption miles, operating routes and flight schedules can be changed without prior notice in accordance with partner airlines' policies and circumstances.
- For further details, please contact Korean Air Service Center or visit our website at www.koreanair.com.

Countries / Regions of traveling area

Area	Country / Region
Asia 1 (Korea, Japan)	Korea, Japan
Asia 2 (Northeast Asia, Southeast Asia, East Russia)	Guam, Taipei, Kaohsiung, Taichung, Tainan, East Russia, Laos, Marshall Islands, Micronesia, Macao, Malaysia, Mongolia, Myanmar, Vietnam, Brunei, Saipan, Singapore, Uzbekistan, Indonesia, China, Central Russia, Kazakhstan, Cambodia, Kyrgyzstan, Tajikistan, Thailand, Turkmenistan, Palau, Philippines, Hong Kong, East Timor, Northern Mariana Islands
Asia 3 (Southwest Asia)	Nepal, Maldives, Bangladesh, Bhutan, Sri Lanka, Afghanistan, India, Pakistan
Oceania	Nauru, New Zealand, New Caledonia, Vanuatu, Samoa, Solomon Islands, American Samoa, Kiribati, Tonga, Tuvalu, Papua New Guinea, French Polynesia, Fiji, Australia, Christmas Island, Cocos Islands Cook Islands, Norfolk Island, Wallis and Futuna Islands, Niue, Republic of Kiribati
North America	Mexico, United States (including Hawaii), US Virgin Islands, Canada, Puerto Rico, Saint-Pierre-et-Miquelon
Central America	Guyana, Guadalupe, Guatemala, Grenada, Nicaragua, Dominica, Dominican Republic, Martinique, Montserrat, Barbados, the Bahamas, Bermuda, Belize, British Virgin Islands, St. Lucia, St. Vincent, St. Kitts-Nevis, Suriname, Aruba, Haiti, Antigua and Barbuda, Antilles, El Salvador, Honduras, Jamaica, Cayman Islands, Costa Rica, Cuba, Trinidad and Tobago, French Guiana, Anguilla, Montserrat, Turks and Caicos Islands
Latin America	Venezuela, Bolivia, Brazil, Argentina, Ecuador, Uruguay, Chile, Colombia, Panama, Paraguay, Peru, Falkland Islands
Europe	Georgia, Greece, the Netherlands, Norway, Denmark, Germany, Latvia, Romania, Luxembourg, Lithuania, Liechtenstein, Macedonia, Malta, Monaco, Morocco, Mordovia, Belgium, Belarus, Bosnia, Bulgaria, Cyprus, San Marino, West Russia, Serbia, Sweden, Switzerland, Spain, Slovakia, Slovenia, Armenia, Iceland, Ireland, Azerbaijan, Andorra, Albania, Algeria, Estonia, United Kingdom, Austria, Ukraine, Italy, Gibraltar, the Czech Republic, Croatia, Turkey, Tunisia, Portugal, Poland, France, Finland, Hungary, Georgia, Montenegro, Faroe islands
Middle East	Bahrain, Lebanon, Saudi Arabia, Sudan, Syria, United Arab Emirates, Yemen, Oman, Jordan, Iraq, Iran, Egypt, Israel, Qatar, Kuwait, Afghanistan
Africa	Ghana, Gabon, Gambia, Guinea, Namibia, Nigeria, Republic of South Africa, Niger, Liberia, Lesotho, Rwanda, Libya, Reunion, Madagascar, Mayotte, Malawi, Mali, Mauritius, Mozambique, Burkina Faso, Benin, Angola, Botswana, Burundi, Senegal, Seychelles, Somalia, Swaziland, Sierra Leone, Uganda, Eritrea, Ethiopia, Equatorial Guinea, Zaire, Zambia, Central African Republic, Djibouti, Zimbabwe, Chad, Cameroon, Kenya, Comoros, Côte d'Ivoire, Congo, Democratic Republic of the Congo, Tanzania, Togo, Guinea Bissau, Cape Verde, Mauritania, Saint Helena, Sao Tome and Principe

Partner Airlines Bonus

- Itinerary must be consist of single airline and codeshare flights are not applicable.
- Other Partners Award is valid only for round-trips.
- Family Plan and endorsement of awards are applicable.
- One surface segment is permitted at the destination.
- Upgrade awards are not permitted.
- Redemption mileage, routes of operation and flight schedules may be changed without prior notice in accordance with the conditions and policies of each partner airline.

Emirates



In addition to the redemption amounts indicated below, award tickets require payment of government-imposed taxes and fees and carrier-imposed charges of from \$124. The exact amount of taxes and fees vary based on season, class of service, routing and itinerary, and is subject to currency exchange rates.

<Round Trip, Mile>

Routes	Economy	Business	First	
Within Bahrain, Oman, Qatar, UAE	10,000	20,000	30,000	
Bahrain, Oman, Qatar, UAE	Iran, Iraq, Kuwait, Saudi Arabia, Yemen	15,000	30,000	45,000
	Cyprus, Egypt, Jordan, Lebanon, Sudan, Syria, Pakistan, North India (Delhi, Mumbai)	25,000	50,000	75,000
	Maldives, South India (Bangalore, Calicut, Chennai, Cochin, Hyderabad, Trichy, Trivandrum), Sri Lanka, Kenya, Libya, Seychelles, Tanzania, Uganda, Tunisia, Ethiopia, Greece, Turkey	35,000	70,000	105,000
	Austria, France, Germany, Italy, Spain, Malta, Russia, Switzerland, UK, Hungary, Ukraine, Poland, Sweden, Czech Republic, Netherlands, Belgium, Bangladesh, East India (Both Gaya)	40,000	80,000	120,000
	Algeria, Angola, Cote d'Ivoire, Ghana, Guinea, Mauritius, Morocco, Nigeria, Senegal, South Africa (Johannesburg), Zambia	45,000	90,000	135,000
	China, Hong Kong, Indonesia, Malaysia, Philippines, Singapore, Thailand, Taipei, Vietnam	50,000	100,000	150,000
	Korea, Japan	70,000	105,000	140,000
	Australia, New Zealand, USA, Canada	70,000	140,000	210,000
	Brazil, Argentina, Chile	90,000	130,000	180,000
	Australia New Zealand	25,000	50,000	75,000
	Colombo Maldives (Male)	10,000	20,000	30,000
	Singapore, Jakarta	40,000	80,000	120,000
	Dhaka Kuala Lumpur	35,000	70,000	105,000
Jakarta, Singapore, Bangkok Brisbane, Melbourne, Sydney, Auckland, Christchurch	45,000	90,000	135,000	
USA Europe	70,000	125,000	170,000	
Hong Kong Thailand	30,000	50,000	70,000	

- Redemption mileage applies to direct flights only. For connecting flights, redemption mileage for each segment will be required.
- Range of flights eligible for award travel : EK 001~999, 2000~3999

Ethihad Airways



In addition to the redemption amounts indicated below, award tickets require payment of government-imposed taxes and fees and carrier-imposed charges of from \$36. The exact amount of taxes and fees vary based on season, class of service, routing and itinerary, and is subject to currency exchange rates.

<Round Trip, Mile>

Routes	Economy	Business	First	
Within Bahrain, Oman, Qatar, UAE	10,000	20,000	30,000	
UAE	Iran, Kuwait, Saudi Arabia, Iraq, Yemen	15,000	30,000	45,000
	Pakistan, Kazakhstan, Nepal, Jordan, Syria, Armenia, Lebanon, Cyprus, Egypt, Sudan, North India (Mumbai, Delhi, Amanabad, Jaipur)	25,000	50,000	75,000
UAE	South India (Bangalore, Chennai, Cochin, Calicut, Hyderabad, Trivandrum, Kolkata), Turkey, Greece, Seychelles, Ethiopia, Kenya, Uganda, Libya, Maldives, Sri Lanka, Tanzania	35,000	70,000	105,000
	Switzerland, Ireland, Western Russia, Germany, Italy, France, Spain, United Kingdom, Netherlands, Belgium, Bangladesh, Belarus, Serbia	40,000	80,000	120,000
	Nigeria, South Africa, Morocco, Algeria	45,000	90,000	135,000
	China, Thailand, Hong Kong, Malaysia, Singapore, Indonesia, Philippines, Viet Nam	50,000	100,000	150,000
	Korea, Japan	70,000	105,000	140,000
	USA, Canada, Australia	70,000	140,000	210,000
	Brazil	90,000	130,000	180,000
	Japan	40,000	60,000	90,000
	Singapore Australia	45,000	90,000	135,000

- Range of flights eligible for award travel : EY 0001-0899, EY2000-2999
- Redemption mileage applies to direct flights only. For connecting flights, redemption mileage for each segment will be required.

Alaska Airlines



In addition to the redemption amounts indicated below, award tickets require payment of government imposed taxes and fees and carrier-imposed charges of from \$29. The exact amount of taxes and fees vary based on season, class of service, routing and itinerary, and is subject to currency exchange rates.

<Round Trip, Mile>

Routes	Economy	First
USA / Canada	20,000	40,000
Hawaii	30,000	60,000
Mexico / Costa Rica	30,000	60,000

- Stopover before reaching final destination is permitted only once on itinerary.
- Range of flight eligible for award travel : AS001-899, AS2000-2849
- Transfers cannot be made at the city of departure and destination.

In addition to the redemption amounts indicated below, award tickets require payment of government imposed taxes and fees and carrier-imposed charges of from \$21. The exact amount of taxes and fees vary based on season, class of service, routing and itinerary, and is subject to currency exchange rates.

<Round Trip, Mile>

Routes		Economy	Business
Within India		25,000	40,000
India	Southwest Asia	35,000	50,000
	Middle East	40,000	60,000
	Southeast Asia	50,000	75,000
	Europe	70,000	110,000
	North America	100,000	170,000

- Southwest Asia : Bangladesh, Nepal, Sri Lanka
- Middle East : Bahrain, Oman, Qatar, Kuwait, United Arab Emirates, Saudi Arabia
- Southeast Asia : Singapore, Thailand, Hong Kong, Vietnam
- Europe : Belgium, France, United Kingdom
- North America : United States, Canada
- Range of flights eligible for award travel : 9W 001 - 2999
- One stopover is permitted.
- Transfers cannot be made at the city of departure and destination.



Hawaiian Airlines

In addition to the redemption amounts indicated below, award tickets require payment of government imposed taxes and fees and carrier-imposed charges of from \$24. The exact amount of taxes and fees vary based on season, class of service, routing and itinerary, and is subject to currency exchange rates.

<Round Trip, Mile>

Routes		Economy	Business
Hawaii	Hawaii	10,000	20,000
	Continental U.S.	30,000	60,000
	South Pacific (Samoa, Tahiti)	60,000	90,000
	South Pacific (Australia), Asia (Korea, Japan, Philippines)	70,000	140,000

- Hawaiian Airlines award tickets are based on direct segments operated by Hawaiian Airlines. For connecting flights, redemption miles for each segment will be required. (E.g., an economy class round trip from Incheon, Korea to Kahului, Maui via Honolulu, Hawaii requires 80,000 miles to be redeemed which is calculated using 70,000 miles for the Korea-Hawaii segment and 10,000 miles for the inter island in Hawaii segment.)



GOL Linhas Aéreas Inteligentes

In addition to the redemption amounts indicated below, award tickets require payment of government imposed taxes and fees and carrier-imposed charges of from \$12. The exact amount of taxes and fees vary based on season, class of service, routing and itinerary, and is subject to currency exchange rates.

<Round Trip, Mile>

Routes		Economy	Economy Comfort
South America	South America	25,000	40,000
	Central America	50,000	90,000
	North America	50,000	110,000
Central America	Central America / North America	35,000	75,000

- South America : Argentina, Bolivia, Brazil, Chile, Paraguay, Venezuela, Uruguay
- Central America : Aruba, Barbados, Dominican Republic, Trinidad Tobago
- North America : United States (including Hawaii)

- Range of flights eligible for award travel : G3 1000~2999, 7000~7999
- One stopover is permitted.
- Transfers cannot be made at the city of departure and destination.



Japan Airlines

In addition to the redemption amounts indicated below, award tickets Require payment of government-imposed taxes and fees and carrier-imposed charges. - The exact amount of taxes and fees vary based on season, class of service, Routing and itinerary, and is subject to currency exchange rates.

<Round Trip, Mile>

Routes	Economy	Business
Korea-Japan*	30,000	45,000

- * Eligible routes : Gimpo-Haneda, Busan-Narita

SkyTeam Upgrade

SkyTeam Upgrade allows you to redeem your accrued miles to upgrade your seat when flying with the following SkyTeam airline partners.

Aeroflot / Aeromexico / Air France / China Airlines / China Southern Airlines / Czech Airlines / Delta Air Lines / KLM Royal Dutch Airlines / Saudia Airlines

Terms & Conditions

① General conditions

- SkyTeam Upgrade is available only when you purchase an e-ticket issued by a SkyTeam airline and fly on regular flights. No seat upgrade is provided for code share flights.
- You are only allowed to upgrade your seat from economy class to business class for non-discounted normal fare tickets.
- You could be required to have your reservation confirmed and tickets reissued 1~7 prior to departure. For more details, please contact Korean Air service center.
- SkyTeam Upgrade is applicable to an itinerary that includes one or more international flights and it is not permitted to upgrade for domestic flight only. Flights between cities of the U.S., Canada and Mexico are considered domestic.
- Tickets for Korea Domestic segments should be issued separately.

② Eligible Itinerary

Korean Air (International Flights) + SkyTeam Airline
SkyTeam Airline + SkyTeam Airline
Single SkyTeam Airline Partner

· SkyTeam Upgrade is available for either round trip or one-way flight. For a one-way trip, 50% of the miles for a round trip will be deducted.

③ Validity

· The term of validity for SkyTeam Upgrade is same as that of your original ticket.

④ Change and Refund

· Before the initiation of the journey and within the validity of the original ticket, unused award tickets can be fully refunded and the miles will be credited back to the account. However, 10,000 miles deduction applies after the term of validity expires. Also, award tickets can be changed, with difference collected or reimbursed, if there is any.

⑤ Family Plan and Endorsement

· Family Plan (supplementing miles from immediate family members) is not allowed. However, members may endorse a bonus to a registered family member.

SkyTeam Upgrade Redemption Chart

(Round Trip, Mile)

Departure	Arrival	
Asia 1	Asia 1	25,000
	Asia 2, Asia 3	30,000
	Oceania, North America, Central America, Europe, Middle East	90,000
	South America	140,000
	Africa	130,000
North America	Central America	20,000
	Europe	35,000
	Middle East	55,000
	Africa	75,000
	South America	80,000
	Asia 1	90,000
	Asia 2, Asia 3	105,000
	Oceania	135,000
Europe	Europe	25,000
	Middle East	30,000
	Central America, North America	35,000
	Asia 3, Africa	45,000
	South America	75,000
	Asia 2	85,000
	Asia 1	90,000
	Oceania	135,000

· No upgrade service is available for the flight routes including Mexico - US / Canada and Hawaii - US / Canada. It is available for Central America - US / Canada only.

· Redemption miles, operating routes and flight schedules can be changed without prior notice in accordance with partner airlines' policies and circumstances.

For further details, please contact Korean Air Service Center or visit our website at www.koreanair.com.

SkyTeam Round the World Bonus

· Round the World Bonus is a SKYPASS redemption program where you can enjoy round-the-world tour with SkyTeam Carriers.
· Travel must be via both Pacific and Atlantic oceans and must be in 1 continuous direction, eastbound or westbound.

① Required Miles

· 140,000 miles is required for economy class, 220,000 miles is required for business class, when classes are combined, business class rule will be applied to entire journey.
· Same rule applies to a child or an infant, same as adult.

② Reservation and Ticketing

· Reservation : Available at Korean Air ticketing office and Korean Air service center(1588-2001).
· Ticketing : Available at Korean Air ticketing office.

③ Validity

· Validity is one year from the date of issue (extension of validity is not permitted)

④ Change of Itinerary

· Partial change in itinerary is eligible with fee applied as below (must re-issue the ticket at Korean Air ticketing office)

- Fee (based on the request date of change) : Until July 31, 2017 : Free / After August 1, 2017 : KRW 30,000

⑤ Refund (Cancellation)

· Refund is only eligible when ticket is completely unused, partially used ticket is ineligible for refund.

· Refund is eligible with mileage deduction as refund fee (Different amount per validity status)

Applied date (date of request)		Mileage deduction
Until July 31, 2017	Within the Ticket Validity	None
	Out of the Ticket Validity	10,000 Mile
After August 1, 2017	Within the Ticket Validity	3,000 Mile
	Out of the Ticket Validity	10,000 Mile

⑥ Stopovers and Transfers

· Due to restrictions such as choice of transfer city, maximum number of stopover and transfer, please check below details and consult with Korean Air service center (1588-2001).

- Choice of transfer : In order to transfer the city of departure during the journey, final destination is not allowed to be a different city in the same country as the city of departure.

Example) Incheon - Tokyo - Paris - Los Angeles - Beijing - Busan (O)

Incheon - Tokyo - Paris - Los Angeles - Beijing - Incheon - Taipei - Busan (X) :
Transferred Incheon, Incheon and Busan are in the same country

- Definition of transfer/stopover : Transfer means when hours spent during transfer is less than 24 hours. When hours spent exceed 24 hours, it is considered as stopover (As an exception for SkyTeam Award, when hours spent exceeds 4 hours during a journey consisted of North American domestic flights only, it is considered as stopover)

- Maximum number of transfer : Up to 9 transfers are allowed during entire journey, up to 5 transfers** per area*.

Example) Incheon - Bali - Dubai - Nairobi - Prague - Rome - New York - Chicago - Sydney - Jakarta - Incheon (O)

Incheon - Bali - Dubai - Nairobi - Prague - Rome - Paris - Oslo - New York - Honolulu - Incheon (X) : Exceed maximum number of transfer in same area, Area 2

- Maximum number of stopover : Up to 6 stopovers are allowed during entire journey, up to 4 stopovers*** per area*. Number of stopovers will be included in the number of transfers.

Example) Incheon - Hochiminh City - Madrid - Rome - New York - Toronto - Hanoi - Incheon (O)

Incheon - Hong Kong - Hochiminh City - Rome - New York - Bangkok - Hanoi - Incheon (X) : Exceed maximum number of stopovers in same area, Area 3

* Definition of Areas : 1) North/South America, 2) Europe/Africa/Middle East, 3) Asia/Oceania

** 1) When 5 transfers are reached in one area, 2 transfers are available in other areas respectively.

2) When 4 transfers are reached in one area, 3 transfers and 2 transfers are available in other areas respectively.

*** 1) When 4 stopovers are reached in one area, 1 stopover is available in other areas respectively.

2) When 3 transfers are reached in one area, 2 transfers and 1 transfer are available in other areas respectively.

⑦ Other Restrictions

- Round-the-World Award cannot be used during blackout periods of each SkyTeam Alliance airline.
- No upgrade awards for Round-the-World Award
- Codeshare flights are not eligible for Round-the-World Award
- Round-the-World Award is different from SkyTeam Go Around The World, thus regulation is also different.
- All other SKYPASS rules and conditions may apply
- For more information, please contact Korean Air service center(1588-2001)

Other Partners

Miles-to-Hotel Award Program (Mile-Lo-Hotel-Lo)

Miles-to-Hotel is a program that allows SKYPASS members to redeem miles for hotel accommodations. Specific terms and conditions may vary depending on affiliate's policy.

- Family Plan is not applicable to Miles-to-Hotel Award program.
- Penalty can be imposed in case of cancellation near the expected date of check-in. Please contact the hotel directly for further information.
- Waikiki Resort Hotel charges a mandatory daily Amenity Fee at check out (i.e. hotel resort fee). Amenity Fee is subject to change upon hotel's sales circumstances. For more information, please contact Waikiki Resort Hotel.
- Optional awards are also available such as room upgrade, meals and annual membership, etc.. Required miles and products are subject to change upon hotel's sales circumstances. For more information, please contact the relevant hotels.

	KAL Hotel (Seogwipo / Jeju)	Grand Hyatt Incheon (Incheon)	Waikiki Resort Hotel (Hawaii)	InterContinental Los Angeles Downtown (LA)
Accommodations (Per 1 night, Breakfast not included)	Sun-Thu : 15,000 Fri-Sat : 20,000 Peak season : 25,000 (7.15-8.25, 12.24-1.1)	[East Tower] Sun-Thu : 23,000 Fri-Sat : 27,000 [West Tower] Sun-Thu : 25,000 Fri-Sat : 29,000	Off-peak season : 17,000 Peak season : 21,000 (1.1-2.28, 6.24-8.19, 12.24-12.31)	32,000
Reservation	82-2-310-6677	82-32-745-1000	1-808-922-4911	1-213-274-0058

Miles-to-Rent a car Award Program (Mile-Lo-Rent a car)

Miles-to-Rent a car is a program that allows SKYPASS members to redeem miles for using Hanjin rent-a-car in Jeju.

- Family plan and transferring awards are inapplicable to Miles-to-Rent a car Award Program.

Redemption miles (per 24 hours)	- Compact cars : 6,500 - Midsize cars : 8,000 - Fullsize cars : 13,000 * Collision Damage Waiver not included.
Contact	rentacar@hanjin.co.kr

Miles-to-FOLK VILLAGE

Guest	Redemption Miles (Based on 1 per person)
Adult	1,500
Senior	1,200
Teen	1,000
Child	900

- Mileage can be redeemed for a visit to Jeju Folk Village Museum.
- This award can only be endorsed to family members who have already been registered through the Family Registration Application form on the Korean Air website.
- Family Plan mileage pooling is not permitted.
- Contact information : Jeju Folk Village 064-787-4501~2 / h116@kas.co.kr

Telephone Numbers For Reservation & Information

Korea

Nationwide
1588-2001
02-2656-2001
To call from abroad
+82-2-2656-2001

China /Northeast Asia

China
40065-88888
(China)
to call from abroad
+86-532-8378-7024
Hongkong
+852-2366-2001
Irkutsk
+7-3952-485-923(※)
Taipei
+886-2-2518-2200
Ulaanbaatar
+976-11-31-7100(※)
+976-11-31-1100
Vladivostok
+7-4232-433-444

Southeast Asia / Guam

Bangkok/Chiang
Mai/Phuket
+66-2-620-6900
Denpasar Bali/Jakarta
+62-21-521-2180
Hanoi
+84-24-3934-7247
Ho Chi Minh City/
Da Nang/Nha Trang
+84-28-3824-2878
Kuala Lumpur
+60-3-2030-0200
Cebu
+63-32-340-5431
Manila
+63-2-789-3700
Phnom Penh
+855-23-224-047(※)
+855-87-888-386
Singapore
+65-6796-2001
Yangon
+95-1-505950(※)(Ext. 2002)
+95-1-505951(※)(Ext. 2002)
Guam
1-888-396-1588*

Japan

Nationwide
0088-21-2001*
For cellular phone and
certain IP phone in Japan
06-6264-3311
To call from abroad
+81-6-6264-3311

The Americas

USA & Canada
1-800-438-5000*
(Text Telephone
1-888-898-5525*)
Other Countries
+1-213-484-1900
Brazil
0800-3176670*
(Text Telephone
0800-7723645*)

Oceania

Auckland
+64-9-914-2000
Brisbane
+61-7-3226-6000
Sydney
+61-2-9262-6000
Nadi
+679-672-7422

Middle East / Africa

Cairo
+20-2-2576-4100
Dubai
800-017-8627*
+971-4-337-7003(※)
Israel
+180-945-2005*

Southwest Asia

Colombo
+94-11-2323-977(※)
Mumbai(Bombay) / Delhi
+91-22-2287-3200
Kathmandu
+977-1-416-9191(※)
Tashkent
+998-71-129-2001(※)

Europe

Finland/Germany/Ireland
/Luxembourg/Norway
/Sweden
00800-0656-2001*
Austria
0800-296-789*
Belgium
0800-11662*
Czech
800-142-543*
Denmark
00800-0656-2001* /
800-15555*
France
00800-0656-2001* /
0800-916-000*
Greece
00800-353-12010*
Hungary
06800-11342*
Italy
800-874-488*
Netherlands
0800-022-2010*
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+7-495-258-2208
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+7-812-703-0736-7
Poland
00800-353-1246*
Portugal
0800-853-014*
Spain
900-973-533*
Switzerland
00800-0656-2001*
0800-557-344*
Slovakia
0800-142-543*
Turkey
00800-353-90008*
U.K.
00800-0656-2001*
0800-413-000*
Other European regions
+33-1-5345-3177

* Toll-free

- The extent of service may be limited depending on the hours of operations of Regional Offices and Service Centers. Korean Air assumes the cost of the phone call made to Korean Air using the toll-free phone numbers. However, calls may be restricted or charged depending on the policy (such as roaming service and etc.) of the telephone service provider and hotel conditions. Therefore, we recommend that you check the connecting telephone service provider's policy before use.
- The above destinations are categorized according to our mileage redemption policy.
- For numbers marked with(※), local language service is available during local office hours.



TRANSFER FASTER

go korean

A smooth transfer makes traveling better.
Incheon Airport's all-new Terminal 2 was designed
with shorter walking distances and high-speed
baggage systems to make transfers quick and easy.

KOREAN AIR 

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